



## Supplemental Questionnaire – Branch Manager and Children’s Librarian Sisters Public Library

Please attach a separate sheet of paper to your completed employment application describing your experience, education, and training in each of the following areas. Please number your responses.

Your responses to the Supplemental Questionnaire weigh heavily in the final selection process by the hiring committee. Please be as detailed as necessary to answer these questions:

Please limit your responses to three pages, in 10-point Arial font, with a 1” margin.

1. Share how your staff and/or colleagues would describe your leadership style. Provide an example that supports your answer.
2. The Sisters Public Library has a strong connection to a variety of community partners. Please describe your experience with community partnerships and outreach, including the results and how you measure success.
3. Customer service is a vital component of this position. Share a positive customer service experience that you provided in a library setting. Include the components of why the interaction was successful, along with the results.